

Send2World<sup>®</sup>



# Innovative Freight Solutions

International Freight Forwarders and Shipping Agents based in Pakistan with an experience of over two decades in the field of logistics and supply chain management services.



## INTERNATIONAL FREIGHT FORWARDERS AND SHIPPING AGENTS

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With a diversely growing industry and increasing international trade Send2World deeply understands the requirements of its clients or potential clients. Our team of Professionals having years of expertise in International freight forwarding are committed to provide personalized services to customers according to their requirements. We offer flexible solutions based on what you need, no matter how complex. We have been serving and satisfying customers across many industries for over 20 years. Send2World works closely with its clients to customize global supply chain solutions based on the latest freight forwarding technologies and freight management strategies.

# PERSONAL MANAGER CONCEPT

Our Personal Managers can be reached round the clock

## Vision

**Send 2 World's vision is to emerge as one of biggest, strongest and most reliable freight forwarding agent within the country and in the world by providing best quality services to its customers and its business partners. In short for us sky is the limit.**

## Mission

**We aim to offer innovative and customized solutions along with personal service in-order to meet the required demands of our customers. For this purpose we have introduced a concept of personal manager who can be reached 24/7, Moreover our Electronic and Online Database gives you access to instant prices, Booking and Flight schedule at 1 click.**

## Core Values

SEND 2 WORLD will constantly create value for our customers through outstanding service and a focus on continuous improvement.

### INTEGRITY

We will honor our commitments to our customers, co-workers, and the communities in which we do business. We will inspire trust by taking responsibility, and we will base our actions on high moral principles. Our commitment to integrity is unconditional.

### ETHICS

We believe that ethical business practices define the character of our company. Every employee will uphold the highest standard of conduct within their area of responsibility.

### FINANCIAL STABILITY

We will maintain financial stability through carefully executed budgets and detailed strategic planning. We fully recognize that profitability allows us to reinvest resources and grow our company on a solid foundation.

### CONTINUOUS IMPROVEMENT

We believe that the continuous improvement of people and processes is the key driver to success. We will strive for progress by maintaining a culture that encourages and rewards employee growth.

### CUSTOMER SATISFACTION

We understand the importance of satisfying every customer's expectations for value and service. We will listen to each customer and will anticipate and respond to their needs in a timely and effective manner.

## INDUSTRY SECTORS

- Fruits & Vegetable
- Pharmaceuticals
- Surgical Goods
- Food Stuff
- Leather Products
- FMCG
- HIGH TECH
- Textile
- Garment, Hosiery and Made Ups
- Sports Goods



## 1. GLOBAL FORWARDING

- AIR FREIGHT
- SEA FREIGHT
- PROJECT CARGO

## 2. INLAND LOGISTICS AND SUPPLY CHAIN MANAGEMENT

## 3. CUSTOM HOUSE BROKERAGE

## 4. TRANSIT TRADE

- CIS COUNTRIES TRADE
- AFGHAN TRANSIT

## 5. SEND2WORLD EXPRESS

- RE-LOCATION SERVICES
- ART AND EXHIBITION LOGISTICS
- EVENTS AND FAIRS FORWARDING
- STUDENT LOGISTICS

DECADES **OF EXPERIENCED INDIVIDUALS**

Expertise in the field of logistics and supply chain management

# OUR SERVICES

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## 1. GLOBAL FORWARDING

### INTERNATIONAL FREIGHT MANAGEMENT

#### AIR FREIGHT

Send2world aim to offer efficient and time definite delivery for your valuable cargo. We provide systematic and well-organized freight service, making sure that your cargo will be departed on the first available flight. Moreover with the co-operation of our worldwide agents, we guarantee urgent and careful handling of your shipment at the airport of loading and destination, delivering your shipment in a safe and secure manner with cost effective techniques.

#### DOOR TO DOOR

We ship from your warehouse directly to your customer - including pick-up and custom clearance at origin, freight to destination airport. Upon arrival shipment is cleared and delivered to the customer at affordable prices by our trusted agents. We choose the most cost-effective airline and routes to meet your required needs, and to make sure the in time delivery of your goods.

#### DOOR TO AIRPORT

From your warehouse to the destination airport, we pick up, custom clear and freight to the destination airport. On receipt of the shipment at end airport, the consignment is handed over to the nominated/preferred agent of your customer for the custom clearance and handling at destination.

#### AIRPORT TO AIRPORT

From your warehouse to the destination airport, we pick up, custom clear and freight to the destination airport. On receipt of the shipment at end airport, the consignment is handed over to the nominated/preferred agent of your customer for the custom clearance and handling at destination.

#### SEA FREIGHT

Our sea freight department backed by an experience of professionals working in sea freight industry for a long time, providing support and skills along with technical knowledge with the changing need of the country. We provide comprehensive FCL and LCL service to all the major destinations in the world.

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## 2. INLAND LOGISTICS AND SUPPLY CHAIN MANAGEMENT

### ROAD TRANSPORTATION

Road transportation is essential in moving the cargo from warehouse to port and vice-versa, Hence Road Transportation enjoys a unique position in logistics and supply chain industry, Send2World has its own fleet of trucks to determine the timely arrival of goods and airport/seaport in-order to meet the required flight/vessel.

### WAREHOUSE MANAGEMENT AND DISTRIBUTION

Warehousing facility is available at Karachi/Lahore and Sialkot. Send 2 World offers efficient solutions with an aim to provide better supply chain process by our warehouse management.

**Scalable Storage:** We provide flexible warehousing services in major trade regions around the world.

**Inventory Management:** Lets you gain better control over inventory by managing the inbound flow of products from vendors and the storage of inventory until it is needed.

**Customized Order Fulfillment:** Consolidate multiple SKUs/line items or individual units into a predetermined configuration.

**Packing and Moving:** Moreover we offer packing and moving ranging from heavy machinery to dry cargo. Our warehousing team is experienced in palletisation of the goods to make sure the safe and sound arrival of the goods at destination.

## 3. AFGHAN TRANSIT

Send2World can handle all types of materials, project cargo and other general cargo without any difficulty. Additionally, we are in the position to provide you our best routes and most competitive rates.

We offers a hassle - free one window Operation for your goods under transit to Afghanistan Via Pakistan.

There is no rail network in Afghanistan and all trade is conducted by land route from Pakistan and other neighbouring countries. Cargo for Afghanistan in Transit via Pakistan (Karachi Port) is exempted from Custom Duty and taxes in Pakistan

### VIA Karachi – Kabul & Onwards ( 2015 KM )

Karachi – Hyderabad – Sukkur – Islamabad  
Peshawar – Torkham – Kabul.

### VIA Karachi – Kandhar & Onwards ( 918 KM )

Karachi – Bolan – Wadh – Quetta  
Qala Abdullah – Chaman – Kandhar.

The nearest Sea Port for Import of Cargo into Afghanistan is Karachi, Pakistan.

Pakistan is in the most advantageous position for **Afghan Transit Trade**, (ATT) where Port of Karachi plays a major role as hinterland port and "**GATEWAY**" to Afghanistan.

Required documentation is carried out at Custom Post, after which the cargo / container crossed border the loaded trucks to Afghan Custom House at Torkham, Jalalabad, Kabul or Kandahar as the case may be. Send2World offers services for door delivery inside Afghanistan and performs customs clearance & unloading arrangements at Jobsite / destination inside Afghanistan.

Keeping in view the fact that Pakistan is poised to become the gateway to Central Asia and due to extensive requirement by various agents & NVO'S as well as lots of local we have already extended our service to Afghanistan. Send2World introduction its professional/reliable service to Afghanistan in large scale. We have our own offices and warehouse facility in Afghanistan.

## 4. SEND2WORLD EXPRESS

### RE-LOCATION SERVICES

Complete stuffing/packing of container including clearance, transportation and freight until clearance and delivery at destination.

In addition to the courier service, Send2World Express also offers services for Household customers, moving abroad or shifting back to Pakistan was never that easy. Pakistan is a country with once of the largest foreign reserves inflow due to number of national living outside the country, hence it creates an opportunity for re-location.



### ART AND EXHIBITION LOGISTICS

Our sincere interest in Art makes us the prominent forwarder for Arts and Exhibitions Logistics. These kind of products are sensitive and require Pre-cautionary measures and special packing which are fulfilled by a trained staff.

### EVENTS AND FAIRS FORWARDING

We cater the customers travelling for events and trade fairs with the samples etc. company provides them comprehensive solutions from picking up the goods from their premises and delivering them to the fair or event.

### STUDENT LOGISTICS

moving the baggage/books and small cartons for students expecting time sensitive deliveries to the destination country.



**HEAD OFFICE:**

Lahore

**BRANCH OFFICES:**

Sialkot, Karachi, Islamabad, Peshawar, and Faisalabad.



[www.Send2World.com.pk](http://www.Send2World.com.pk)



[cs.lhe@send2world.com.pk](mailto:cs.lhe@send2world.com.pk)



+92 42 668 7286



62- Ground Floor, Commercial Area  
Cavalry Ground Lahore Cantt.